

Terms and Conditions – Personal Guidance (practicing conversations)

These terms and conditions apply to all services provided by Gitana Kappel.

1. Nature of the services

The sessions are aimed at practicing conversations and strengthening communication skills. They do not have a therapeutic, medical, or psychological purpose and do not replace treatment or guidance by a qualified healthcare professional.

2. Personal responsibility

Participation in the sessions is at your own responsibility. Participants remain responsible for their own choices and actions during and after the sessions.

3. Confidentiality

Everything shared during the sessions is treated confidentially. Participants are expected to handle what others share with care. The provider is not responsible for the actions of other participants.

4. Personal guidance outside the group

Personal guidance outside the group is only offered following participation in a group session. This form of guidance is intended as a follow-up and is offered based on availability and at the discretion of the provider.

5. Fees

All listed fees are subject to change. For confirmed bookings, the rate applicable at the time of booking will remain in effect.

6. Cancellation

In case of cancellation up to 48 hours before the session, an alternative date may be offered in consultation. In case of cancellation within 48 hours before the session or absence without notice, no refund will be provided.

7. Session continuation

A session will take place with sufficient registrations. If a session cannot take place, a suitable alternative will be offered.

8. Changes by the provider

The provider reserves the right to change the date, time, or location due to unforeseen circumstances. In such cases, a suitable alternative will be offered.

9. Location and liability

Sessions take place at external locations. The provider is not liable for circumstances arising from the use of these locations.

10. Participation and access

The provider reserves the right to refuse or terminate participation if there are valid reasons. The provider may also request identification at the start of a session.

11. Recordings

It is not permitted to make audio, video, or other recordings during the sessions without prior consent.